# **Splunk LLC – Accessibility Conformance Report International Edition**

# (Based on VPAT® Version 2.5)

Name of Product/Version: Splunk SOAR 6.3.1

Report Date: January 2025

**Product Description:** The Splunk SOAR platform combines security orchestration, playbook and response automation, and case management capabilities to integrate your team, processes, and tools to help improve security workflows, automate repetitive security tasks, and quickly respond to threats.

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Notes: None

**Evaluation Methods Used:** Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

NVDA/Chrome



# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)



### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

### WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



## **Table 1: Success Criteria, Level A**

### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)  Also applies to:	Web: Partially Supports	Web: Some non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include:
EN 301 549 Criteria		<ul> <li>Some images, icons, and image buttons lack sufficiently descriptive alternative text.</li> </ul>
<ul> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> <li>11.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Supports	Web: The product does not contain prerecorded audio-only or video-only media.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A)  Also applies to:	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires captions.
EN 301 549 Criteria		
<ul> <li>9.1.2.2 (Web)</li> <li>10.1.2.2 (Non-web document)</li> <li>11.1.2.2 (Open Functionality Software)</li> <li>11.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Supports	Web: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.1.2.3 (Web)</li> <li>10.1.2.3 (Non-web document)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.1.2.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)  Also applies to:	Web: Partially Supports	Web: In some instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include:
<ul> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		<ul> <li>Visual headings may not use heading markup or use incorrect levels. Additionally, some nonheading elements use heading markup incorrectly.</li> <li>Tabs may not use the tab role or .</li> <li>Dynamically changing content may not be in a live region.</li> <li>Layout tables may use table markup and data tables may not associate headers with their data cells.</li> <li>Form controls may not be in a fieldset and may lack explicit labels.</li> <li>Dialogs may lack programmatic labels and not manage keyboard focus properly.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)  Also applies to:	Web: Partially Supports	Web: In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exceptions include:
<ul> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		The reading order on some pages, like the header and the timeline, may not match the visual order of content.
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)  Also applies to:	Web: Supports	Web: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.
EN 301 549 Criteria		
<ul> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)	Web: Partially Supports	Web: In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a
Also applies to:		response. Exceptions include:
EN 301 549 Criteria		Errors may use color alone to identify them.
• 9.1.4.1 (Web)		
• 10.1.4.1 (Non-web document)		
• 11.1.4.1 (Open Functionality Software)		
• 11.1.4.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Web: Supports	Web: The product does not include audio that plays automatically.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
<ul><li>10.1.4.2 (Non-web document)</li><li>11.1.4.2 (Open Functionality Software)</li></ul>		
• 11.1.4.2 (Closed Software)		
<ul><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li></ul>		
• 12.1.2 (Froduct Bocs) • 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Web: Partially Supports	Web: In some instances, the product ensures that interactive content and functionality is accessible and
Also applies to:		operable using a keyboard or keyboard emulator. Exceptions include:
<ul> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>		Many controls cannot be navigated to nor activated with the keyboard.
• 12.1.2 (Froduct Bocs) • 12.2.4 (Support Docs)  Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Web: Supports	Web: Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard.
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		
• 10.2.1.2 (Non-web document)		
• 11.2.1.2 (Open Functionality Software)		
<ul><li>11.2.1.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li></ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Supports	Web: The product does not use character key shortcuts.
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.4 (Web)		
<ul><li>10.2.1.4 (Non-web document)</li><li>11.2.1.4.1 (Open Functionality Software)</li></ul>		
• 11.2.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Web: Supports	Web: The product does not contain time-limited or time-dependent content.
Also applies to:		
EN 301 549 Criteria		
<ul><li>9.2.2.1 (Web)</li><li>10.2.2.1 (Non-web document)</li></ul>		
• 11.2.2.1 (Open Functionality Software)		
<ul> <li>11.2.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
Revised Section 508		
• 501 (Web)(Software)		
<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	Web: The product does not contain content that moves, blinks, scrolls, or auto-updates.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.2.2 (Web)</li> <li>10.2.2.2 (Non-web document)</li> <li>11.2.2.2 (Open Functionality Software)</li> <li>11.2.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>		
• 12.2.4 (Support Docs)  Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports	Web: The product does not contain flashing content.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to:	Web: Supports	Web: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.
EN 301 549 Criteria		
<ul> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Web: Supports	Web: Pages of the product provide titles that adequately describe their topic or purpose.
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.2 (Web)		
• 10.2.4.2 (Non-web document)		
<ul> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> </ul>		
<ul> <li>11.2.4.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)  Also applies to:	Web: Partially Supports	Web: In some instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include:
<ul> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		<ul> <li>Some structural elements, inactive controls, and non-interactive images are in the tab order.</li> <li>Controls may have multiple tab stops.</li> <li>The focus order may not match the expected visual order.</li> <li>Focus may not move to opened dialogs and sometimes does not stay inside modal dialogs.</li> </ul>
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)  Also applies to:	Web: Supports	Web: The product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic
		context.
EN 301 549 Criteria		
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web document)		
• 11.2.4.4 (Open Functionality Software)		
<ul><li>11.2.4.4 (Closed Software</li><li>11.8.2 (Authoring Tool)</li></ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	Web: The product does not require multipoint or path- based gestures for operation.
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only)  Also applies to:	Web: Supports	Web: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.
EN 301 549 Criteria		
<ul> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only)  Also applies to:	Web: Partially Supports	Web: In some instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include:
EN 301 549 Criteria		Some form controls, like those in the run
<ul> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		action modal, playbook filters, and events, that do not use the visually presented labels in their accessible name.
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Supports	Web: The product does not contain functionality that requires device motion or user motion.
Also applies to:		
EN 301 549 Criteria		
<ul><li>9.2.5.4 (Web)</li><li>10.2.5.4 (Non-web document)</li></ul>		
<ul> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> </ul>		
<ul><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li></ul>		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Web: Supports	Web: The product ensures that the default human language used on each page can be programmatically
Also applies to:		determined.
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
<ul> <li>10.3.1.1 (Non-web document)</li> </ul>		
• 11.3.1.1.1 (Open Functionality Software)		
• 11.3.1.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Web: Supports	Web: The product ensures that interface components do not initiate a change of context when receiving
Also applies to:		focus.
EN 301 549 Criteria		
• 9.3.2.1 (Web)		
• 10.3.2.1 (Non-web document)		
• 11.3.2.1 (Open Functionality Software)		
• 11.3.2.1 (Closed Software)		
<ul><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li></ul>		
• 12.1.2 (Froduct Bocs) • 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Web: Supports	Web: The product ensures that interactive components do not initiate a change in context when
Also applies to:		the component setting is changed unless followed by an explicit user action such as activation of a button or link unless the user has been advised of this behavior
EN 301 549 Criteria		before use.
<ul> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
3.2.6 Consistent Help (Level A 2.2 only)	Web: Supports	Web: Help mechanisms occur in the same order relative to other page content in the product.
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Web: Supports	Web: Where the product automatically detects input errors, the item or field in error is identified and the
Also applies to:		error is described to the user in text.
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
<ul> <li>10.3.3.1 (Non-web document)</li> </ul>		
• 11.3.3.1.1 (Open Functionality Software)		
• 11.3.3.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	Web: In most instances, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions
Also applies to:		include:
<ul> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.8.2 (Closed Software)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		Placeholder text is used to label edit fields like in the workbook panel.
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
3.3.7 Redundant Entry (Level A 2.2 only)	Web: Supports	Web: The product does not request redundant user- entered information in multi-step processes
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A)	Web: Supports	Web: For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update
Applies to:		indicates this criterion is always supported. See the  WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial
WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2		Errata.
(obsolete and removed) - Does not apply		
EN 301 549 Criteria		
• 9.4.1.1 (Web)		
• 10.4.1.1 (Non-web document)		
<ul> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
<ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>		
12.2.4 (Support Bocs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)  Also applies to:	Web: Partially Supports	Web: In some instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, and
EN 301 549 Criteria		whose state, properties, and value, where applicable, can be programmatically set. Exceptions include:
<ul> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		<ul> <li>Many elements and controls on the page have incorrect or unnecessary ARIA attributes like menus, buttons, and progress bars.</li> <li>Some controls, like buttons, accordions, and checkboxes, lack name, role or state information.</li> </ul>
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



# **Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)  Also applies to:	Web: Supports	Web: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.
EN 301 549 Criteria		
<ul> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports	Web: The product does not contain any prerecorded synchronized media (video with audio) that requires
Also applies to:		audio descriptions.
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
• 10.1.2.5 (Non-web document)		
<ul><li>11.1.2.5 (Open Functionality Software)</li><li>11.1.2.5 (Closed Software)</li></ul>		
<ul><li>11.1.2.5 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li></ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)  Also applies to:	Web: Supports	Web: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape
EN 301 549 Criteria		
<ul> <li>9.1.3.4 (Web)</li> <li>10.1.3.4 (Non-web document)</li> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)  Also applies to:	Web: Supports	Web: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.
EN 301 549 Criteria		
<ul> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> <li>11.1.3.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)  Also applies to:	Web: Partially Supports	Web: In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:
<ul> <li>9.1.4.3 (Web)</li> <li>10.1.4.3 (Non-web document)</li> <li>11.1.4.3 (Open Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		There are many places where text does not meet the minimum contrast ratio of 4.5:1 like in the Run Action modal, the Workbook, Artifacts, and the Widgets and JSON view among others.



Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)  Also applies to:	Web: Partially Supports	Web: In some instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:
<ul> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.8.2 (Closed Software)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		<ul> <li>In many places content is cut off or disappears when viewing the page at 200% browser zoom.</li> </ul>
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Web: Supports	Web: Except for logos, the product uses text instead of images of text.
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)		
• 11.1.4.5.1 (Open Functionality Software)		
<ul> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)  Also applies to:	Web: Does Not Support	Web: Pages across the product do not allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two
EN 301 549 Criteria		dimensions.
<ul> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)  Also applies to:	Web: Partially Supports	Web: In most instances, the visual presentation of non- text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include:
<ul> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		Icon controls and menu highlighting may not have sufficient contrast from their adjacent color(s).
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only)  Also applies to:	Web: Supports	Web: The product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality.
EN 301 549 Criteria		
<ul> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria	Web: Supports	Web: Content in the product that is triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content.
<ul> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Web: Supports	Web: The product provides multiple ways to navigate through pages in the product except where pages are
Also applies to:		sequential steps in a process.
EN 301 549 Criteria		
<ul> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)  Also applies to:	Web: Supports	Web: Headings and labels provided in the product adequately describe the topic or purpose of the content with which they are associated.
EN 301 549 Criteria		
<ul> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Web: Partially Supports	Web: In most instances, the product provides a visible indication of keyboard focus for elements on each
Also applies to:		page. Exceptions include:
EN 301 549 Criteria  ● 9.2.4.7 (Web)		<ul> <li>Some interactive controls in the Workbook section and Playbook dialogs lack a visible keyboard focus indicator.</li> </ul>
<ul><li>10.2.4.7 (Web)</li><li>10.2.4.7 (Non-web document)</li></ul>		
• 11.2.4.7 (Open Functionality Software)		
<ul><li>11.2.4.7 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li></ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Web: Partially Supports	Web: When most user interface components have keyboard focus they are, at minimum, partially visible. Exceptions include:
EN 301 549 Criteria – Does not apply		
		In the menu drop down for Events the focus
Revised Section 508 – Does not apply		displayed on options may be obscured.



Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only)	Web: Does Not Support	Web: When dragging movement is needed for operation the product does not allow the functionality
EN 301 549 Criteria – Does not apply		to be accomplished by a single pointer without dragging.
Revised Section 508 – Does not apply		
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Web: Supports	Web: The size of targets in the product meet the requirements of this criterion
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)  Also applies to:	Web: Supports	Web: Where pages of the product contain text in multiple languages, the language used for each passage can be programmatically determined.
EN 301 549 Criteria		
<ul> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		



Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)  Also applies to:	Web: Supports	Web: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
EN 301 549 Criteria		
<ul> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Web: Supports	Web: The product ensures that components with the same functionality are identified consistently across
Also applies to:		pages of the product.
EN 301 549 Criteria		
<ul> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) – Does not apply</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>11.3.2.4 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)  Also applies to:	Web: Supports	Web: Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.
EN 301 549 Criteria		
<ul> <li>9.3.3.3 (Web)</li> <li>10.3.3.3 (Non-web document)</li> <li>11.3.3.3 (Open Functionality Software)</li> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		



Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)  Also applies to:	Web: Supports	Web: The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data.
7 iiso applies to:		
EN 301 549 Criteria		
<ul> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Web: Supports	Web: The product does not require users to complete a cognitive function test during its authentication process
EN 301 549 Criteria – Does not apply		
Revised Section 508 – Does not apply		



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only)  Also applies to:	Web: Partially Supports	Web: In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include:
<ul> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		Status messages for no search results, typeahead suggestions, and successful saves are displayed visually but not presented to assistive technologies.
Revised Section 508 – Does not apply		



#### **Table 3: Success Criteria, Level AAA**

Notes: Not Evaluated



## **Revised Section 508 Report**

Notes:

**Chapter 3: Functional Performance Criteria (FPC)** 

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:  1.1.1 Non-text content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.4.3 Focus Order 4.1.2 Name, Role, Value
302.2 With Limited Vision	Partially Supports	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:  • 1.1.1 Non-text content • 1.3.1 Info and Relationships • 1.3.2 Meaningful Sequence • 1.4.1 Use of Color



Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>1.4.3 Contrast (Minimum)</li> <li>1.4.4 Resize Text</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus Order</li> <li>2.4.7 Focus Visible</li> <li>4.1.2 Name, Role, Value</li> </ul>
302.3 Without Perception of Color	Partially Supports	The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in:  • 1.4.1 Use of Color • 1.4.3 Contrast (Minimum)
302.4 Without Hearing	Supports	The product is usable by people without hearing.
302.5 With Limited Hearing	Supports	The product is usable by people with limited hearing.
302.6 Without Speech	Supports	The product is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in:  • 2.1.1 Keyboard • 2.4.3 Focus Order • 2.4.4 Link purpose (in context)



Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>2.4.6 Headings and labels</li> <li>2.4.7 Focus visible</li> <li>4.1.2 Name, role, value</li> </ul>
302.8 With Limited Reach and Strength	Supports	The product's features allow people with limited reach or strength to interact with the user interface.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:  1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.4.3 Focus Order 2.4.4 Link purpose (in context) 2.4.6 Headings and labels 2.4.7 Focus visible 4.1.2 Name, role, value

**Chapter 4: Hardware** 

Notes: Not Applicable



## **Chapter 5: Software**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Software does not contain platform features.
502.2.2 No Disruption of Accessibility Features	Not Applicable	The product is not platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	To some degree, objects in the product correctly report their name, role, state, boundary, and description information to assistive technologies, except as disclosed in:
		<ul><li>1.3.1 Info and Relationships</li><li>4.1.2 Name, Role, Value</li></ul>



Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Partially Supports	To some degree, states and properties that can be set by the user are able to be set programmatically, except as disclosed in:  • 2.1.1 Keyboard • 4.1.2 Name, Role, Value
502.3.3 Row, Column, and Headers	Partially Supports	For the most part, the product appropriately associates rows, columns, and headers for data tables and the associations are programmatically determinable, except as disclosed in:  • 1.3.1 Info and Relationships
502.3.4 Values	Partially Supports	In the product any current value(s), and any set or range of allowable values associated with an object, are sometimes programmatically determinable, except as disclosed in:  • 4.1.2 Name, Role, Value
502.3.5 Modification of Values	Partially Supports	In the product values that can be set by the user can sometimes be set programmatically, except as disclosed in:



Criteria	Conformance Level	Remarks and Explanations
		<ul><li>2.1.1 Keyboard</li><li>4.1.2 Name, Role, Value</li></ul>
502.3.6 Label Relationships	Partially Supports	To some degree, component labels in the product are programmatically determinable, except as disclosed in:  • 1.3.1 Info and Relationships • 4.1.2 Name, Role, Value
502.3.7 Hierarchical Relationships	Partially Supports	To some degree, the hierarchical relationships for components in the product are determinable by assistive technologies, except as disclosed in:  • 1.3.1 Info and Relationships
502.3.8 Text	Partially Supports	In the product, the content of text objects, text attributes, and the boundary of text are sometimes programmatically determinable, except as disclosed in:  1.1.1 Non-text Content 1.3.1 Info and Relationships 4.1.2 Name, Role, Value



Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Partially Supports	In the product, text that can be set by the user is sometimes able to be set programmatically, except as disclosed in:
		<ul><li>2.1.1 Keyboard</li><li>4.1.2 Name, Role, Value</li></ul>
502.3.10 List of Actions	Partially Supports	In the product the list of all actions that can be executed on an object is sometimes programmatically determinable, except as disclosed in:  • 4.1.2 Name, Role, Value
502.3.11 Actions on Objects	Partially Supports	The product sometimes allows users to perform actions on objects programmatically, except as disclosed in:  • 2.1.1 Keyboard • 4.1.2 Name, Role, Value
502.3.12 Focus Cursor	Partially Supports	Some of the product's user interface elements for text editing provide information and mechanisms necessary to track focus, text insertion point, and selection attributes in a way that is



Criteria	Conformance Level	Remarks and Explanations
		programmatically determinable except as disclosed in:
		<ul><li>2.4.7 Focus Visible</li><li>4.1.2 Name, Role, Value</li></ul>
502.3.13 Modification of Focus Cursor	Partially Supports	Some of the product's user interface elements for text editing allow for the programmatic modification of tracking focus, text insertion points, and selecting attributes, except as disclosed in:
		<ul><li>2.1.1 Keyboard</li><li>4.1.2 Name, Role, Value</li></ul>
502.3.14 Event Notification	Partially Supports	The product sometimes makes notifications of events relevant to user interactions available to assistive technologies, except as disclosed in:
		<ul><li>1.3.1 Info and Relationships</li><li>4.1.2 Name, Role, Value</li></ul>
502.4 Platform Accessibility Features	Not Applicable	The product is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Partially Supports	The product's user interface follows the values of some of the user's preferred platform settings for [units of measurement, color, contrast, font type, font size, and focus cursor] except as disclosed in:
		• 1.4.4 Resize text
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The product does not provide user controls for volume adjustment.
503.4.2 Audio Description Controls	Not Applicable	The product does not provide user controls for volume or program controls.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.1 section	See information in WCAG 2.1 section



Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The product is not an authoring tool.
504.2.2 PDF Export	Not Applicable	The product is not an authoring tool.
504.3 Prompts	Not Applicable	The product is not an authoring tool.
504.4 Templates	Not Applicable	The product is not an authoring tool.

## **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – not tested	Documentation listing and explanation of how to use the accessibility and compatibility features was not included in the scope of this evaluation.



Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See <u>WCAG 2.1</u> section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Applicable – not tested	Non-electronic documentation formats and other alternate formats usable by individuals with disabilities were not included in the scope of this evaluation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – not tested	ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in the scope of this evaluation.
603.3 Accommodation of Communication Needs	Applicable – not tested	Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in the scope of this evaluation.



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Notes:

**Chapter 4: Functional Performance Statements (FPS)** 

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in:  1.1.1 Non-text content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.4.3 Focus Order 3.3.2 Labels or instructions 4.1.2 Name, Role, Value 4.1.3 Status messages



Criteria	Conformance Level	Remarks and Explanations
4.2.2 Usage with limited vision	Partially Supports	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in:  • 1.1.1 Non-text content
		<ul> <li>1.3.1 Info and Relationships</li> <li>1.3.2 Meaningful Sequence</li> <li>1.4.1 Use of Color</li> <li>1.4.3 Contrast (Minimum)</li> <li>1.4.4 Resize Text</li> <li>1.4.10 Reflow</li> <li>1.4.11 Non-Text Contrast</li> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus Order</li> <li>2.4.7 Focus Visible</li> <li>3.3.2 Labels or instructions</li> <li>4.1.2 Name, Role, Value</li> <li>4.1.3 Status messages</li> </ul>
4.2.3 Usage without perception of colour	Partially Supports	The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in:  1.4.1 Use of Color 1.4.3 Contrast (Minimum) 1.4.11 Non-Text Contrast



Criteria	Conformance Level	Remarks and Explanations
		• 4.1.3 Status messages
4.2.4 Usage without hearing	Supports	The product is usable by people without hearing.
4.2.5 Usage with limited hearing	Supports	The product is usable by people with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	The product is usable by people with no or limited vocal capability.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The product features mostly allow people with limited manipulation or strength to interact with user interface elements except as disclosed in:
		<ul> <li>2.1.1 Keyboard</li> <li>2.4.3 Focus Order</li> <li>2.4.4 Link purpose (in context)</li> <li>2.4.7 Focus visible</li> <li>4.1.2 Name, role, value</li> <li>4.1.3 Status messages</li> </ul>
4.2.8 Usage with limited reach	Supports	The product's features allow people with limited reach or strength to interact with the user interface.



Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	The product's features minimize photosensitive seizure triggers.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in:  1.4.1 Use of Color 2.1.1 Keyboard 2.4.3 Focus Order 2.4.4 Link purpose (in context) 2.4.7 Focus visible 2.5.3 Label in Name 3.3.2 Labels or instructions 4.1.3 Status messages
4.2.11 Privacy	Supports	The product maintains the privacy of users of accessibility features at the same level as other users.



#### **Chapter 5: Generic Requirements**

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	The product does not have any closed functionality.
5.1.3.2 Auditory output delivery including speech	Not Applicable	The product does not have any closed functionality.
5.1.3.3 Auditory output correlation	Not Applicable	The product does not have any closed functionality.
5.1.3.4 Speech output user control	Not Applicable	The product does not have any closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.3.5 Speech output automatic interruption	Not Applicable	The product does not have any closed functionality.
5.1.3.6 Speech output for non-text content	Not Applicable	The product does not have any closed functionality.
5.1.3.7 Speech output for video information	Not Applicable	The product does not have any closed functionality.
5.1.3.8 Masked entry	Not Applicable	The product does not have any closed functionality.
5.1.3.9 Private access to personal data	Not Applicable	The product does not have any closed functionality.
5.1.3.10 Non-interfering audio output	Not Applicable	The product does not have any closed functionality.
5.1.3.11 Private listening volume	Not Applicable	The product does not have any closed functionality.
5.1.3.12 Speaker volume	Not Applicable	The product does not have any closed functionality.
5.1.3.13 Volume reset	Not Applicable	The product does not have any closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	Not Applicable	The product does not have any closed functionality.
5.1.3.15 Non-visual error identification	Not Applicable	The product does not have any closed functionality.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	The product does not have any closed functionality.
5.1.4 Functionality closed to text enlargement	Not Applicable	The product does not have any closed functionality.
5.1.5 Visual output for auditory information	Not Applicable	The product does not have any closed functionality.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The product does not have any closed functionality.
5.1.7 Access without speech	Not Applicable	The product does not have any closed functionality.



Criteria	Conformance Level	Remarks and Explanations
5.2 Activation of accessibility features	Not Applicable	The product does not contain documented accessibility features.
5.3 Biometrics	Not Applicable	The product does not rely on biological characteristics.
5.4 Preservation of accessibility information during conversion	Not Applicable	The product does not convert information or communication.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	The product does not have operable parts.
5.5.2 Operable parts discernibility	Not Applicable	The product does not have operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The product does not have locking or toggle controls.
5.6.2 Visual status	Not Applicable	The product does not have locking or toggle controls.



Criteria	Conformance Level	Remarks and Explanations
5.7 Key repeat	Not Applicable	The product does not have a key repeat function.
5.8 Double-strike key acceptance	Not Applicable	The product does not provide a keyboard or keypad.
5.9 Simultaneous user actions	Not Applicable	The product does not require simultaneous user actions for its operation.



## **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not Applicable

**Chapter 7: ICT with Video Capabilities** 

Notes: Not Applicable

**Chapter 8: Hardware** 

Notes: Not Applicable



Chapter 9: Web (see WCAG 2.1 section)

Notes:

**Chapter 10: Non-Web Documents** 

Notes: Not Applicable

**Chapter 11: Software** 

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17



Criteria	Conformance Level	Remarks and Explanations
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	Partially Supports	The product's user interface meets some of the criteria. Refer to the criteria 11.5.2.5 to 11.5.2.17.
11.5.2.4 Assistive technology	Partially Supports	The product uses some documented platform accessibility services. Refer to the criteria 11.5.2.5 to 11.5.2.17.
11.5.2.5 Object information	Partially Supports	Some of the product's user interface elements are programmatically determinable. Exceptions include those identified in WCAG 4.1.2.
11.5.2.6 Row, column, and headers	Partially Supports	The product contains some data tables whose structures are programmatically determinable. Exceptions include those identified in WCAG 1.3.1 Info and Relationships
11.5.2.7 Values	Partially Supports	The product's user interface elements have some values and ranges of values that are programmatically determinable.



Criteria	Conformance Level	Remarks and Explanations
		Exceptions include those identified in WCAG 4.1.2 Name, role, value.
11.5.2.8 Label relationships	Partially Supports	The relationship between some of the product's user interface elements and their labels are programmatically determinable. Exceptions include those identified in WCAG 1.3.1 Info and Relationships and 2.5.3 Label in Name,
11.5.2.9 Parent-child relationships	Partially Supports	Some of the product's user interface elements and their parent-child relationships are programmatically determinable. Exceptions include those identified in WCAG 1.3.1 Info and Relationships.
11.5.2.10 Text	Partially Supports	Some of the product's rendered text, including its contents, attributes, and boundary, are programmatically determinable. Exceptions include those identified in WCAG 1.1.1 Non-text Content, 1.3.1 Info and Relationships, and 4.1.2 Name, Role, Value.
11.5.2.11 List of available actions	Partially Supports	Some of the product's user interface elements provide a list of available actions that are programmatically determinable.



Criteria	Conformance Level	Remarks and Explanations
		Exceptions include those identified in WCAG 4.1.2.
11.5.2.12 Execution of available actions	Partially Supports	Some of the available actions of the product's user interface elements can be programmatically executed. Exceptions include those identified in WCAG 2.1.1 Keyboard and 4.1.2 Name, Role, Value
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	Some of the product's information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface elements are programmatically determinable by assistive technologies. Exceptions include those identified in WCAG 2.4.3 Focus Order, 2.4.7 Focus Visible, and 4.1.2 Name, Role, Value.
11.5.2.14 Modification of focus and selection attributes	Partially Supports	Some of the product's user interface elements for text editing allow for the programmatic modification of tracking focus, text insertion points, and selecting attributes. Exceptions include those identified in WCAG 2.1.1 Keyboard and 4.1.2 Name, Role, Value.



Criteria	Conformance Level	Remarks and Explanations
11.5.2.15 Change notification	Partially Supports	The product notifies assistive technologies of changes to programmatically determinable attributes for some of the user interface elements per the criteria 11.5.2.5 to 11.5.2.11 and 11.5.2.13. Exceptions include those identified in WCAG 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value.
11.5.2.16 Modifications of states and properties	Partially Supports	Some of the product's user interface elements allow for the programmatic modification of states and properties. Exceptions include those identified in WCAG 1.3.1 Info and Relationships.
11.5.2.17 Modifications of values and text	Partially Supports	Some of the product's user interface elements allow for the programmatic modification of values and text.  Exceptions include those identified in WCAG 1.3.1 Info and Relationships and 4.1.2 Name, Role, Value.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	The product is not a platform.



Criteria	Conformance Level	Remarks and Explanations
11.6.2 No disruption of accessibility features	Not Applicable	The product does not have documented accessibility features.
11.7 User preferences	Not Applicable	The product's user interface follows the values of some of the user's preferred platform settings for units of measurement, color, contrast, font type, font size, and focus cursor. Exceptions include those identified in WCAG 1.4.10 Reflow, 1.4.11 Non-text Contrast, 1.4.3 Contrast (Minimum), and 1.4.4 Resize text.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <u>WCAG 2.1</u> section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The product is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	The product is not an authoring tool.
11.8.5 Templates	Not Applicable	The product is not an authoring tool.



## **Chapter 12: Documentation and Support Services**

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – Not tested	Product documentation was not included in this audit's scope.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Applicable – Not tested	Information on the accessibility and compatibility features that are mentioned in the product documentation was not included in this audit's scope.
12.2.3 Effective communication	Applicable – Not tested	ICT support services was not included in this audit's scope.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

## **Chapter 13: <u>ICT Providing Relay or Emergency Service Access</u>**

Notes: Not Applicable



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