Splunk, Inc. – Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Splunk Enterprise Security Version 7.3.1

Report Date: April 26, 2024

Product Description: Splunk Enterprise Security or ES is the industry leader in security information and event management. It provides insights to quickly detect and respond to internal and external attacks. ES simplifies threat management with end-to-end visibility across all machine data and provides security intelligence for continuous monitoring and incident response.

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Notes: None

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. Level Access (AA) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- NVDA/Chrome
- VoiceOver/iOS
- VoiceOver/Mac
- ZoomText



Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
	Level A (Yes)
Web Content Accessibility Guidelines 2.0	Level AA (Yes)
	Level AAA (No)
	Level A (Yes)
Web Content Accessibility Guidelines 2.1	Level AA (Yes)
	Level AAA (No)
	Level A (Yes)
Web Content Accessibility Guidelines 2.2	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)



Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level
 AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcashedu.com/wcashed



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Features: Most non-text content presented to the user in the product has text alternatives that serve the equivalent purpose. Exceptions include: Enterprise Security Homepage: The decorative image "Arrows in menu" has a description. Security Posture: There are chart svg elements "Overall Notable Event Occurrence by Urgency", "Overall Notable Event Occurrence Trend" do not have a mechanism that allows an accessible name value to be calculated. Access Anomalies: The complex image of the world map lacks alternate text. It is currently compiled of many individual image elements that lack alt attributes and a containing svg element with no alternate text. Risk Factor Editor: The image description doesn't accurately describe the content of the image "Exclamation icon in the alert message". Vulnerability Center: The charts and graphs do not provide alternate descriptions & information to the screen reader user. Search Results: The timeline uses multiple canvas elements with no accessible names.



Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Features: The product does not contain prerecorded audio-only or video-only media.



Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: The product does not contain any prerecorded synchronized media (Video with audio) that requires captions.



Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.



Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the product ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: Datasets: There are dynamically changing content areas that do not indicate live regions. For example, the text that appears when new search results are loading. Search results update as soon as the user types into the text field. Search Results: There are buttons with poor accessible names due to use of pseudo elements for icons. Risk Factor Editor: There are form field "Search for Risk Factors" that rely on the placeholder attribute to supply their accessible name. User Activity: There are form controls "User" & "Business unit" with visual labels that are not programmatically associated with the control. Incident Review - Data Table: The required fields "Status", "Urgency" & "Owner" are not visually or programmatically indicated. Executive Summary: The text "Executive summary" is not indicated as a heading.



Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Features: In most instances, the product ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning. Exception includes: Use Case Library: When the user brings focus to a filter button using the "TAB" key, JAWS reads all content in the section instead of just the button label. Meaning that when focus is moved to the "Credential Access" button, JAWs will begin to read all content beginning with the heading "Correlation Searches".



Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Features: The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response. Exceptions include: Risk Analysis: There is "Shades of orange used in cells in the data table" that uses color alone to visually indicate information. Vulnerability Center: The information of "Bars and lines in the charts" is being conveyed only by the color. Access Anomalies: The information "Colored circles" and "Colored pie chart pieces" in the global map is being conveyed only by the color. Datasets: There is a "Title" inline link that uses color alone to visually indicate that it is a link. ES Configuration: There are inline links that use color alone to visually indicate that they are links. Traffic Center: There are lines in the graphs that use color alone to visually indicate information.



Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Features: The product does not include audio that plays automatically for more than 3 seconds.



Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the product ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include: Search Results: The interactive timeline chart element is not reachable by the keyboard. Incident Review - Data Table: The hoverable "Actions arrow" button is not reachable by the keyboard. Incident Review - Threat Topology: There are interactive elements "View in Threat activity" & "View Threat artifacts" that cannot be navigated to and/or operated with the keyboard alone. Incident Review - Risk Event Timeline: The "Detects authentication Request" and "Detects number of failed logins" controls are not reachable and operable by the keyboard. Search Results: There are keyboard-focusable controls "Pause" & "Stop" that are disabled but still in focus order. Data Model Audit: Disabled button "Export" on the page receives keyboard focus.



Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Features: In some instances, where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard and/or advises users of any non-standard methods required to do so. Exceptions include: Security Posture: There is no way to close the "Last 24 hours" menu without selecting an option. Investigation Workbench: There is a tab trap in "Edit Collaborator" modal.



Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Features: The product does not use character key shortcuts.



Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: The product does not contain time-limited or time-dependent content.



Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Features: The product does not contain content that moves, blinks, scrolls, or auto-updates.



Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Features: The product does not contain flashing content.



Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Features: The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.



Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: Pages of the product provide titles that adequately describe their topic or purpose.



Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Features: In most instances, pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include: Security Posture: Cancel button does not move focus back to the trigger button. Executive Summary: Focus is lost after activating the "Warning" button. Security Posture: Focus does not stay inside the "Quick Search" modal. Incident Review - Risk Event Timeline: Risk Event Timeline dialog - focus does not return to the trigger after activating the "Close" button. Risk Analysis: The focus order is illogical. Focus moves from the chart "risk modifiers over time" to the table "risk score by object" and then "recent score by object" and then back up to the pie charts. Datasets: The focus order is illogical.



Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the product ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context. Exceptions include: Security Posture: There is a "More" link with an insufficiently descriptive accessible name. Security Posture: There are links "Threat activity", "Auth. users", "Cloud activity", etc with insufficiently descriptive accessible names. Security Posture: There are pagination links "1", "2", "3", etc with insufficiently descriptive accessible names. Datasets: There are links "Edit" & "Explore" with identical accessible names that navigate to different locations. Risk Factor Editor: Image "+" icon on the page has redundant alt text with adjacent text. Use Case Library: Images "Abuse", "Adversary tactics", "Best Practices", etc on the page have alternate text that is identical to adjacent text.



Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Support	Features: In some instances, the product ensures functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture. Exception includes: Security Posture: The user is unable to perform the drag and drop activity using the keyboard.



Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Features: The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.



Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Features: In most instances, the product ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exception includes: Investigation View and Creation: The visible label "Filter" of the element is not included in the programmatic name "Search Filter Input".



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Features: The product does not contain functionality that requires device motion or user motion.



Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: The product ensures that the default human language used on each page can be programmatically determined.



Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Features: In most instances, the product ensures that interface components do not initiate a change of context when receiving focus. Exceptions include: Incident Review - Data Table: There are links "Access - Excessive Failed Logins - Rule", "View all review activity for this Notable Event", etc that don't notify the user that it is moving to a new page. Investigation - Summary: There are links "Open in incident Review" that don't notify the user that it is moving to a new page.



Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Features: The product ensures that most interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link unless the user has been advised of this behavior before use. Exception includes: Use Case Library: There is an input field "Search" that triggers context changes after text is entered.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Features: Help mechanisms occur in the same order relative to other page content in the product.



Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.



Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: Where user input is required, the product presents adequate labels or instructions for successfully providing that input.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Features: The product does not request user information in multistep processes.



Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does Not Apply	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata. Since this is WCAG 2.2, this criterion becomes obsolete.



Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the product contains user interface components whose name, role, state, and value can be programmatically determined, and whose state, properties, and value, where applicable, can be programmatically set. Exceptions include: Executive Summary: The accessible name is missing for the buttons "Resize". Vulnerability Center: There are buttons "Offscreen" without accessible names. Search Results: The "No event sampling" dropdown has an invalid aria-describedby attribute that references an id that is not present in the page. Datasets: There are tabs "All", "Yours" and "This app's" without appropriate name, role, and/or state information. Use Case Library: There are buttons used to expand and collapse without appropriate role information. Incident Review - Risk Event Timeline: The aria-expanded attribute is not allowed on TD elements.



Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Features: The product does not contain any live synchronized media (video with audio) that requires real-time captioning.



Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: The product does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.



Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Features: The product does not restrict its view and operation to a single display orientation, such as portrait or landscape unless a specific orientation is essential.



Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Features: The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.



Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include: Investigation Workbench: The color contrast ratio between the element text "Edit" and its background is less than 4.5:1. Access Anomalies: The color contrast ratio between the element text "shaun.stuart@splunktshirtcompany.com" and its background is less than 4.5:1. Incident Review - Risk Event Timeline: The color contrast ratio between the risk score number "140" and its background is less than 4.5:1. Use Case Library: The color contrast ratio between the element text "Actions on objectives", "Exploitation", "Installation", etc and its background is less than 4.5:1. Use Case Library: The color contrast ratio between the element text "CIS 16", "CIS 3", "CIS 5", "CIS 13" and its background is less than 4.5:1. Access Anomalies: The color contrast ratio between the element text "mickey.perre@splunktshirtcompany.com" and its background is less than 4.5:1.



Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include: Security Posture: There is content "Key security indicators", "Overall Notable Events Occurrence Trend chart", etc that disappears, overlaps, or is cut off when viewing the page at 200% browser zoom. Executive Summary: There is content that disappears, overlaps, or is cut off when viewing the page at 200% browser zoom. Datasets: There is content "Title column in the table" that disappears, overlaps, or is cut off when viewing the page at 200% browser zoom. Risk Factor Editor: There is content in the left- and right-hand sections that disappears, overlaps, or is cut off when viewing the page at 200% browser zoom.



Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Features: The product does not allow authors to include images of text in generated content.



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Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Features: In most instances, pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions except where scrolling is required for content usage such as tables or diagrams. Exceptions include: Header and Preferences: There is content "Enterprise security cut off", "Search bar cutoff" & "Text is unreadably small" that disappears, overlaps, is cut off, or requires horizontal scrolling to view. Investigation View and Creation: There are the buttons "Create New investigation", "All investigations", etc that disappears, overlaps, is cut off, or requires horizontal scrolling to view. Risk Analysis: There is content "Charts and graphs", etc that requires horizontal scrolling to view. Access Anomalies: There is heading "Geographically Improbable Access" that requires horizontal scrolling to view. Use Case Library: There is "Information" in the data table that requires horizontal scrolling to view. ES Configuration: There is content under the headings "Content" and "Data enrichment" that requires horizontal scrolling to view.



Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	 Features: In most instances, the visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include: Risk Analysis: The color contrast ratio of the active focus outline on the interactive pagination link "1" is less than 3.0:1. Traffic Center: The lines in the charts and graphs on this page do not have sufficient color contrast with the page background. User Activity: The color contrast ratio between the icon element "Warning" and its background is less than 3.0:1. Vulnerability Center: The lines in the charts have insufficient contrast with each other and the white page background. Access Anomalies: The color contrast ratio of the active focus outline on the interactive button "Zoom in" is less than 3.0:1. Datasets: The color contrast ratio of the active focus outline on the interactive element "_attack_environment_counts.csv" is less than 3.0:1.



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Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Features: In most instances, the product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include: Risk Factor Editor: There is content under the heading "Matching risk events" that is cut off when viewing the page with custom text spacing. Incident Review - Threat Topology: There is content "Threat Objects" that disappears, overlaps, or is cut off when viewing the page with custom text spacing.



Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	 Features: In most instances, content triggered by hover or focus becomes and remains visible while triggered, and is dismissed when hover or focus is removed, or can be otherwise dismissed by the user. Exceptions include: Risk Analysis: There are tool tips in the charts and graphs that appears on hover but cannot be moved over with a pointer without disappearing. Traffic Center: There are tool tips in the charts and graphs that appears on hover but cannot be moved over with a pointer without disappearing. Access Anomalies: There are tooltips in the global map infographic that appear on hover but cannot be moved over with a pointer without disappearing. Vulnerability Center: There are tool tips in the charts and graphs that appears on hover but cannot be moved over with a pointer without disappearing. Data Model Audit: There are tooltips in the charts that appear on hover and/or focus, obscures other content, and cannot be dismissed without moving focus or the cursor. Data Model Audit: There are tool tips in the charts and graphs that appears on hover but cannot be moved over with a pointer without disappearing.



Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Features: The product provides multiple ways to navigate through pages in the product except where pages are sequential steps in a process.



Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Features: The product uses headings and labels that describe their topic or purpose in most instances. Exceptions include: Risk Factor Editor: There are buttons "High severity alert", "Low severity alert", etc that perform different actions but have the same accessible name. Risk Factor Editor: There are buttons "More" that perform different actions but have the same accessible name.



Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	 Features: In most instances, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include: Header and Preferences: There are interactive elements "Security posture", "Incident review", "Investigations", etc without a visible keyboard focus indicator that meet the 3:1 minimum required color contrast ratio. Header and Preferences: In the menus the keyboard focus indicator does not meet the 3:1 minimum required color contrast with the white background. Enterprise Security Homepage: The visual focus indicator for the top-level menu does not meet the 3:1 minimum required color contrast ratio. Enterprise Security Homepage: The visual focus indicator for the top-level menu does not meet the 3:1 minimum required color contrast ratio. Use Case Library: Focus is not visible on the elements "Filters" while the user is navigating with the keyboard.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Features: When user interface components have keyboard focus, they are, at minimum, partially visible.



Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Features: The product does not use dragging movements for interactive functionality.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Features: The size of the target meets the requirements of this criterion.



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Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: Pages of the product present content in a single language.



Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to nonweb software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to nonweb docs	Supports	Features: The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.



Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to nonweb software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to nonweb docs	Supports	Features: The product ensures that components with the same functionality are identified consistently across pages of the product.



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.



Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Features: The product does not cause legal commitments, process financial transactions, or modify or delete user-controllable data.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Features: The product does not require users to complete a cognitive function test during its authentication process.



Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Features: In most instances, the product provides status messages that can be presented to assistive technologies without receiving focus. Exceptions include: Incident Review - Filters and Charts: After submit & Refresh is pressed, it does not notify the user when it is loading. Incident Review - Data Table: After submit & Refresh is pressed, it does not notify the user when it is loading. Investigation Workbench: The status message "14 out of 15 are selected" is not announced by the screen reader.



Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Features: The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in: 1.1.1 Non-text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 3.2.1 On Focus 3.2.2 On Input 4.1.2 Name, Role, Value 2.4.6 Headings and Labels



Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	Features: The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in: 1.1.1 Non-text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 3.2.1 On Focus 3.2.2 On Input 4.1.2 Name, Role, Value 1.4.3 Contrast (Minimum) 1.4.4 Resize text 2.4.6 Headings and Labels 2.4.7 Focus Visible
302.3 Without Perception of Color	Partially Supports	Features: The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in: 1.4.1 Use of Color 1.4.3 Contrast (Minimum)
302.4 Without Hearing	Supports	Features: The product is usable by people without hearing.



Information Technology Industry Council (ITI)

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	Features: The product is usable by people with limited hearing.
302.6 Without Speech	Supports	Features: The product is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	Features: The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in: • 2.1.1 Keyboard • 2.1.2 No Keyboard Trap • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 3.2.1 On Focus • 4.1.2 Name, Role, Value • 2.4.6 Headings and Labels • 2.4.7 Focus Visible
302.8 With Limited Reach and Strength	Supports	Features: The product's features allow people with limited reach or strength to interact with the user interface.



Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Features: The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in: 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 3.2.1 On Focus 3.2.2 On Input 4.1.2 Name, Role, Value 2.4.6 Headings and Labels 2.4.7 Focus Visible



Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – not tested	Features: Documentation listing and explanation of how to use the accessibility and compatibility features was not included in the scope of this evaluation.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non- Electronic Support Documentation	Applicable – not tested	Features: Non-electronic documentation formats and other alternate formats usable by individuals with disabilities were not included in the scope of this evaluation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – not tested	Features: ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in the scope of this evaluation.
603.3 Accommodation of Communication Needs	Applicable – not tested	Features: Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in the scope of this evaluation.



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Notes:

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Features: Screen readers are equally supported by the website. Users using these screen readers can easily operate the application. However, there are some exceptions, where a screen reader user will have difficulty understanding the information, as disclosed: 1.1.1 Non-text Content 1.3.1 Info and Relationships 1.3.2 Meaningful Sequence 1.4.1 Use of Color 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 3.2.1 On Focus 3.2.2 On Input 4.1.2 Name, Role, Value 2.4.6 Headings and Labels 4.1.3 Status Messages



Criteria	Conformance Level	Remarks and Explanations
4.2.2 Usage with limited vision	Partially Supports	Features: The color scheme is appropriate and color contrast ratio of majority of the text and interactive elements is equal to or greater than standard ratio of 4.5:1 for normal text and 3:1 for large text respectively, and all the website content and user interfaces support standard zoom capabilities built into modern web browsers and operating system. However, there are some instances where the low vision user will find it difficult to recognize web elements, as disclosed in: 1.1.1 Non-text Content 1.4.1 Use of Color 2.1.1 Keyboard 2.1.2 No Keyboard Trap 2.4.3 Focus Order 2.4.4 Link Purpose (In Context) 3.2.1 On Focus 3.2.2 On Input 4.1.2 Name, Role, Value 1.4.3 Contrast (Minimum) 1.4.4 Resize text 1.4.10 Reflow 1.4.11 Non-text Contrast 1.4.12 Text Spacing 1.4.13 Content on Hover or Focus 2.4.6 Headings and Labels 2.4.7 Focus Visible 4.1.3 Status Messages



Criteria	Conformance Level	Remarks and Explanations
4.2.3 Usage without perception of colour	Partially Supports	Features: Wherever color is used to convey some meaningful information in the website, it is accompanied by an alternative that does not rely on color only to interpret the same information. However, there are a few exceptions for the keyboard only users will find it difficult to recognize information, as disclosed in: 1.4.1 Use of Color 1.4.3 Contrast (Minimum) 1.4.11 Non-text Contrast 4.1.3 Status Messages
4.2.4 Usage without hearing	Supports	Features: The product is accessible to people without hearing.
4.2.5 Usage with limited hearing	Supports	Features: The product is accessible to people with limited hearing.
4.2.6 Usage with no or limited vocal capability	Supports	Features: Where the product requires vocal input from users, functions of the product do not require users to generate vocal output.



Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	Features: Where the product requires manual actions, functions of the product can mostly be used through alternative actions not requiring manipulation, simultaneous action or hand strength as disclosed in: • 2.1.1 Keyboard • 2.1.2 No Keyboard Trap • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.5.1 Pointer Gestures • 2.5.3 Label in Name • 3.2.1 On Focus • 3.2.2 On Input • 1.4.13 Content on Hover or Focus • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 4.1.3 Status Messages
4.2.8 Usage with limited reach	Partially Supports	Features: Where the product requires manual actions, functions of the product can mostly be used through alternative actions not requiring manipulation, simultaneous action or hand strength as disclosed in: 2.5.1 Pointer Gestures 2.5.3 Label in Name 4.1.3 Status Messages
4.2.9 Minimize photosensitive seizure triggers	Supports	Features: The product does not contain flashing content.



Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Features: The product mostly allows for functionality that provides features and/or presentation that makes it simpler and easier to understand, operate and use as disclosed in: • 2.4.3 Focus Order • 2.4.4 Link Purpose (In Context) • 2.5.1 Pointer Gestures • 2.5.3 Label in Name • 3.2.1 On Focus • 3.2.2 On Input • 1.4.12 Text Spacing • 1.4.13 Content on Hover or Focus • 2.4.6 Headings and Labels • 2.4.7 Focus Visible • 4.1.3 Status Messages
4.2.11 Privacy	Supports	Features: The product maintains user privacy when accessibility features are used.



Chapter 12: <u>Documentation and Support Services</u>

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – not tested	Features: Product documentation was not included in this audit's scope.
12.1.2 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Applicable – not tested	Features: Information on the accessibility and compatibility features that are mentioned in the product documentation was not included in this audit's scope.
12.2.3 Effective communication	Applicable – not tested	Features: ICT support services was not included in this audit's scope.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section



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